

Fraudulent Prescription Notice - Updated 7/1/2021

Recently, Maximus, an IT vendor contracted with the Ohio Department of Medicaid became aware of a Maximus cybersecurity incident that potentially exposed Medicaid provider names, social security numbers, addresses, DEA registration numbers, and other information.

Please be advised that the Board of Pharmacy has already been notified by at least one hospital system of several fraudulent prescriptions issued in recent days. While these reports may be coincidental to the Maximus cybersecurity incident, providers are strongly encouraged to utilize the OARRS MyRx Report feature to identify any potential fraudulent prescriptions issued under their DEA registration. If a provider identifies a prescription that appears fraudulent, they should report this information to the DEA and local law enforcement.

For more information on running a MyRx Report, a short video tutorial can be accessed here.

Reports to the DEA can be made using its online reporting tool: https://apps2.deadiversion.usdoj.gov/rxaor/spring/main?execution=e1s1

If you believe you were impacted by the Maximus cybersecurity incident, Maximus is offering providers, at no cost, 24 months of credit monitoring and other services from Experian. Contact Experian's dedicated assistance line at (800) 357-0823, Monday to Friday between 9:00 AM-11:00PM EDT and Saturday to Sunday 11:00 AM-8:00 PM EDT.

If you have additional questions please contact Maximus at <u>questions@maximus.com</u>, or visit the Maximus web page at <u>https://maximus.com/questions</u>.