



Board of Pharmacy

Ohio Automated Rx Reporting System

Important: Upcoming Changes to File Transfer Protocols (FTP/FTPS) - Action Required

Dear OARRS Wholesaler,

The Ohio Board of Pharmacy would like to inform you of an important upcoming change to the file transfer services used to report data to the Ohio Automated Rx Reporting System (OARRS). To enhance the security and reliability of your data transfers, we will be **removing support for FTP (File Transfer Protocol) and FTPS (FTP Secure)** for all file transfers. This change will take effect on **September 30, 2025**. After this date, you will no longer be able to use FTP or FTPS to transfer files to our systems. This decision was made to align with industry best practices for data security and to protect your information against evolving threats.

We will continue to support and recommend the following secure protocols for your file transfers:

- **SFTP (SSH File Transfer Protocol)**
- **SSH (Secure Shell)**
- **HTTPS (Hypertext Transfer Protocol Secure)**

We encourage you to begin transitioning your file transfer processes to a supported method as soon as possible to ensure uninterrupted service. Instructions for configuring your systems to use these protocols are below.

How to Submit an Arcos File

You have 3 options for submitting a transaction to OARRS:

1. Submit a file via SFTP to sftp.ohiopmp.gov (port 22) using the username and password from your wholesaler account.
2. Submit a file via SSH to sftp.ohio.gov (port 22) using an SSH key. You may obtain an SSH key on the Account Management page (<https://www.pharmacy.ohio.gov/Oarrs/Wholesaler/SelfAdmin>) after logging in to your Wholesaler Account.
3. Submit a file via the "Sales File Upload" page after logging in to your wholesaler account at <https://www.pharmacy.ohio.gov/Oarrs/Default>.

If you have any questions or require assistance with this transition, please contact our OARRS support team at data@pharmacy.ohio.gov.

Thank you for your understanding and cooperation as we work to improve the security of our services.



People call, text, and chat the 988 Lifeline to talk about a lot of emotional needs—not just thoughts of suicide. Whatever your reason, the #988Lifeline is there to help. There is hope.



Ohio Board of Pharmacy
Mike DeWine, *Governor* | **Steven W. Schierholt**, *Executive Director*

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