

Reminder: Pharmacy Continuous Quality Improvement and Duty to Report Rules - Effective 3/1/2025

Continuous Quality Improvement and Pharmacy Duty to Report Rules

On March 1, 2025, the following rules will go into effect:

- Rule 4729:5-3-22 of the Administrative Code requires any pharmacy licensed as a terminal distributor of dangerous drugs to implement a continuous quality improvement program for pharmacy services. For more information on the requirements of this rule, visit: www.pharmacy.ohio.gov/PharmacyCQI
- Rule 4729:5-4-02 of the Administrative Code requires pharmacies licensed as terminal
 distributors of dangerous drugs to submit certain information to the Board. This includes
 the reporting of some dispensing errors. For more information on the requirements of this
 rule, visit: www.pharmacy.ohio.gov/PharmacyReport

Pharmacist, Pharmacy Intern, and Pharmacy Technician Duty to Report Rules

To coincide with the new rules listed above, the Board is also implementing new duty to report rules for pharmacy personnel effective March 1, 2025:

Rule 4729:1-4-02 of the Administrative Code is a new version of the pharmacist duty to report rule. This rule removes the requirement that pharmacists report errors in dispensing to the Board, as this responsibility will fall under the pharmacy duty to report rule (OAC 4729:5-4-02). For more information on the new version of this rule, visit: www.pharmacy.ohio.gov/PharmReportNew

Please be advised that these rules do not go into effect until March 1, 2025. Therefore, pharmacists are still required to report errors under the existing rule. For more information on the current duty to report requirements for pharmacists, visit: www.pharmacy.ohio.gov/PharmReport

- Rule 4729:2-4-02 of the Administrative Code is a new version of the pharmacy intern duty to report rule. For more information on the new version of this rule, visit: www.pharmacy.ohio.gov/InternReportNew.
- Rule 4729:3-4-02 of the Administrative Code is a new version of the current pharmacy technician duty to report rule. For more information on the new version of this rule, visit: www.pharmacy.ohio.gov/TechReportNew.

Disciplinary Rule Updates Effective March 1, 2025

The Board recognizes that errors in dispensing are an opportunity to make system/process improvements to promote safer patient care and can occur in any pharmacy setting. To encourage internal reporting pursuant to OAC 4729:5-3-22, the Board updated its disciplinary

rules (effective 3/1/2025) for **pharmacists**, **pharmacy interns**, and **pharmacy technicians** that prohibits the Board from taking disciplinary action against an individual licensee/registrant for an error in dispensing, **UNLESS** the error is the result of reckless behavior.

To review the upcoming changes to these rules, click on the rule numbers below:

- For Pharmacists (OAC 4729:1-4-01)
- For Pharmcy Interns (OAC 4729:2-4-01)
- For Pharmacy Technicians (OAC 4729:3-4-01)



People call, text, and chat the 988 Lifeline to talk about a lot of emotional needs—not just thoughts of suicide. Whatever your reason, the #988Lifeline is there to help. There is hope.

Ohio Board of Pharmacy

Mike DeWine, Governor | Steven W. Schierholt, Executive Director

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