



# Board of Pharmacy

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## Pharmacy Continuous Quality Improvement and Duty to Report Rules - Effective 3/1/2025

### Continuous Quality Improvement and Pharmacy Duty to Report Rules

On March 1, 2025, the following rules will go into effect:

- Rule **4729:5-3-22** of the Administrative Code requires any pharmacy licensed as a terminal distributor of dangerous drugs to implement a continuous quality improvement program for pharmacy services. For more information on the requirements of this rule, visit: [www.pharmacy.ohio.gov/PharmacyCQI](http://www.pharmacy.ohio.gov/PharmacyCQI)
- Rule **4729:5-4-02** of the Administrative Code requires pharmacies licensed as terminal distributors of dangerous drugs to submit certain information to the Board. This includes the reporting of some dispensing errors. For more information on the requirements of this rule, visit: [www.pharmacy.ohio.gov/PharmacyReport](http://www.pharmacy.ohio.gov/PharmacyReport)

### Pharmacist, Pharmacy Intern, and Pharmacy Technician Duty to Report Rules

To coincide with the new rules listed above, the Board is also implementing new duty to report rules for pharmacy personnel effective March 1, 2025:

- Rule **4729:1-4-02** of the Administrative Code is a new version of the pharmacist duty to report rule. This rule removes the requirement that pharmacists report errors in dispensing to the Board, as this responsibility will fall under the pharmacy duty to report rule (OAC **4729:5-4-02**). For more information on the new version of this rule, visit: [www.pharmacy.ohio.gov/PharmReportNew](http://www.pharmacy.ohio.gov/PharmReportNew)

***Please be advised that these rules do not go into effect until March 1, 2025. Therefore, pharmacists are still required to report errors under the existing rule. For more information on the current duty to report requirements for pharmacists, visit: [www.pharmacy.ohio.gov/PharmReport](http://www.pharmacy.ohio.gov/PharmReport)***

- Rule **4729:2-4-02** of the Administrative Code is a new version of the pharmacy intern duty to report rule. For more information on the new version of this rule, visit: [www.pharmacy.ohio.gov/InternReportNew](http://www.pharmacy.ohio.gov/InternReportNew).
- Rule **4729:3-4-02** of the Administrative Code is a new version of the current pharmacy technician duty to report rule. For more information on the new version of this rule, visit: [www.pharmacy.ohio.gov/TechReportNew](http://www.pharmacy.ohio.gov/TechReportNew).

### Disciplinary Rule Updates Effective March 1, 2025

The Board recognizes that errors in dispensing are an opportunity to make system/process improvements to promote safer patient care and can occur in any pharmacy setting. To encourage internal reporting pursuant to OAC **4729:5-3-22**, the Board updated its disciplinary rules (effective 3/1/2025) for **pharmacists**, **pharmacy interns**, and **pharmacy technicians** that prohibits the Board from taking disciplinary action against an individual licensee/registrant for an

error in dispensing, **UNLESS the error is the result of reckless behavior.**

To review the upcoming changes to these rules, click on the rule numbers below:

- For Pharmacists ([OAC 4729:1-4-01](#))
- For Pharmacy Interns (OAC [4729:2-4-01](#))
- For Pharmacy Technicians (OAC [4729:3-4-01](#))



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Ohio Board of Pharmacy  
**Mike DeWine**, Governor | **Steven W. Schierholt**, Executive Director

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