



Fraud Warning and Tips to Prevent Licensee Scams

Report of Missing Badge

This message is to serve as a notification to all State of Ohio Board of Pharmacy licensees of a missing Board of Pharmacy badge. The badge is gold and displays the title of AGENT with a badge number of 79.

Please note, if someone presents this badge, it is not valid, and the bearer is not employed with the State of Ohio Board of Pharmacy. You are asked to contact local law enforcement and the Board of Pharmacy should you encounter this badge.

Tips to Prevent Fraud

Over the past two years, the Board has noticed an uptick in the number of scams aimed at pharmacies, pharmacists, and other healthcare professionals. The Board would like to remind its licensees to remain vigilant to avoid falling for these scams by remembering the following tips:

- Board staff will never ask for the log-in credentials to your pharmacy's wholesale account.
- Board investigators will not ask for fine payment or personal/sensitive information over the phone and will never contact licensees via fax.
- If a licensee is subject to possible administrative discipline, they will receive an official notice of opportunity for a hearing either via certified mail or by personal service.
- If you are unsure of whether the individual claiming to be a Board of Pharmacy agent or inspector is legitimate or have questions about a correspondence received, you may call the Board office at 614-466-4143 and ask to speak to the Compliance and Enforcement Department.

Protect Yourself from Phishing Attacks

According to the Federal Trade Commission, phishing is a type of online scam that targets consumers by sending them an e-mail that appears to be from a well-known source – an internet service provider, a bank, or a mortgage company, for example. It asks the consumer to provide personal identifying information. Then a scammer uses the information to open new accounts or invade the consumer's existing accounts.

While no one can stop a scammer from sending you phishing emails, there are ways to prepare yourself for the next phishing email that lands in your inbox. To further protect yourself, your coworkers, and your organization, please review the following tips to protect yourself from phishing emails claiming to be from the State of Ohio Board of Pharmacy:

- [Tips to Avoid Getting Hooked](#)
- [Memorable Password Generator](#)

To assist licensees and registrants, the Board created a [webpage](#), which serves as a repository of all mass email notifications sent by the Board. If you receive a suspicious message from someone claiming to represent the Board of Pharmacy, you may verify the message's authenticity by checking the page (<https://www.pharmacy.ohio.gov/Pubs/Messages.aspx>) for the same message.

Please note that if you choose to unsubscribe from receiving emails, this unsubscribes you from all emails that are sent by the State of Ohio Board of Pharmacy, including renewal reminders. If you believe you have unsubscribed in error, please email contact@pharmacy.ohio.gov for assistance. If you would like to change the email address, please log into your [eLicense Ohio](#) account to update the email address on file.

