



STATE OF
OHIO
BOARD OF PHARMACY

OARRS Outage Root Cause Analysis Available

Today, the Board of Pharmacy posted a root cause analysis of the OARRS outage that occurred on April 24, 2021 conducted by our vendor, Appriss Health. A direct link to the RCA can be accessed here: www.pharmacy.ohio.gov/RCA424. As indicated in the analysis, our vendor is undertaking steps to prevent such an outage from occurring in the future.
